

Rossmoor Area CERT Animal Response

**RAC March 2021
Training**



Original Walnut Creek
CERT Instructors

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Edited for Rossmoor
Area CERT by

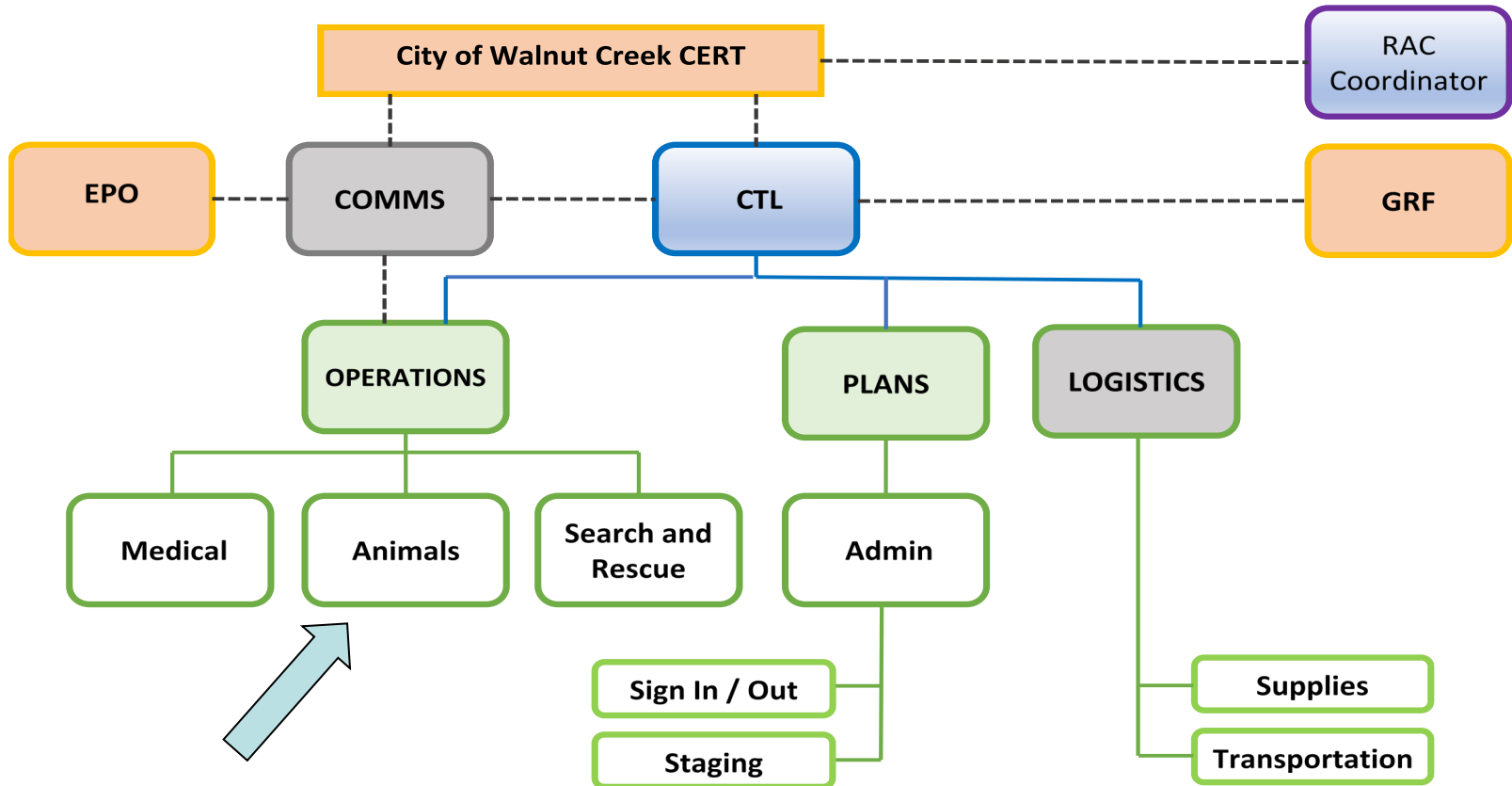
Chuck Sanderson



Today's Training Objectives

- **Where does Animal Response fit in the CERT command structure?**
- **Background on 'why we focus on animals'?**
- **Animal staging Flow**
- **Overview of the process**
- **Details of forms & logistics**
- **Summary / References / 'we need you'**

CERT – The Command Structure



Setting the Stage

Date: 2/17/2021

Time: 1512 (3:12pm)

Weather Conditions: heavy rains continue steadily over the past seven days, causing flooding conditions, soil saturation and possible mudslides in certain prone areas

Event: At approximately 3pm the hillside at the Tice Rock area has given way, sending mud and debris across downhill residences on the north east end of Rossmoor, across Tice Valley Blvd, enveloping the road and Security building. There is no entry or exit possible at this time.

911 has been called by Securitas and neighbors

Professional responders will be delayed

CERT Activation: Walnut Creek Emergency Operations Center sent word to activate the Rossmoor Area CERT



Setting the Stage – continued



Setting the Stage – continued



Lessons Learned – Hurricane Katrina

- During Hurricane Katrina animals were NOT allowed to be evacuated with their owners
- When asked to choose between abandoning their pets or their own personal safety, many pet owners chose to risk their lives
 - In turn this put rescuers in danger as they returned over and over as conditions worsened attempting to change pet owners minds
- Many people who initially evacuated without their animals attempted to return- to take care/rescue them, creating secondary disasters

Lessons Learned – Continued

- **44% of Katrina residents who had means to evacuate, but chose not to, did so because they did not want to leave without their pets.**
- **Of the 1836 people who died, more than 80% told neighbors or family that they were staying behind for their pets as they were not allowed to evacuate with them**
- **Abandoned, starving, stressed animals caused many problems - disease and attacking workers among them**

Taking in the Lessons Learned, the PETs ACT was drafted, Congress overwhelmingly passed the Bill (349-24) and President Bush signed it into Law

WHY ANIMALS? – IT’S THE LAW!

- October 6, 2006 President Bush signed into Law the:

Pets Evacuation and Transportation Act “PETs Act”

- This **REQUIRES** local and state emergency preparedness authorities to include in their evacuation plans how they will accommodate household pets and service animals in case of a disaster
- Offices that fail to do so will not qualify for grants from FEMA

Leaving pets behind is no longer the only solution

Rossmoor Area CERT (RAC) Response to Animals

- Processes and procedures established to follow which allow CERTs to safely encounter, handle, transport, communicate information and care for animals



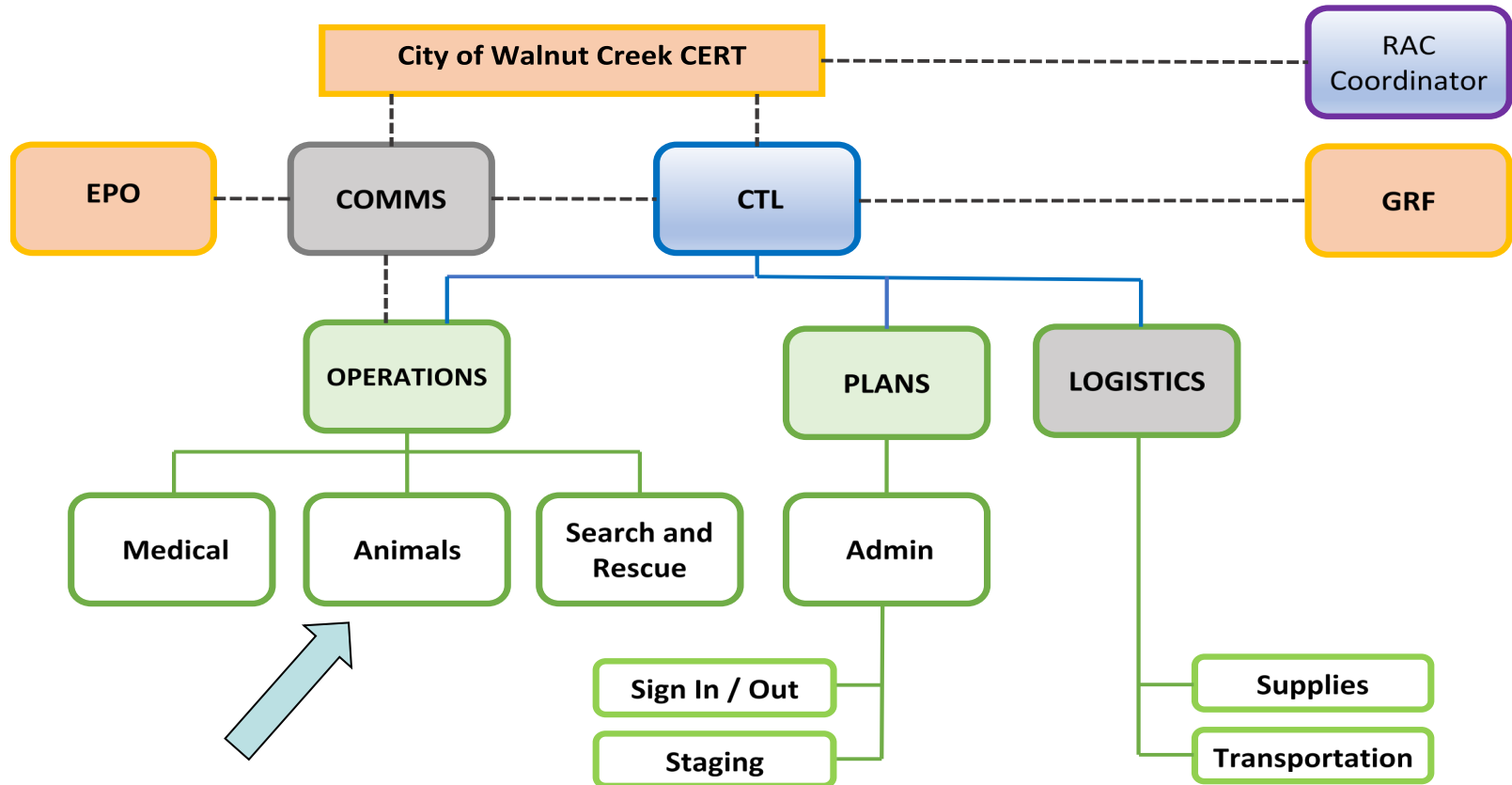
Rossmoor Area CERT (RAC) Animal Staging

- RAC just like the other 7 Walnut Creek CERTs has an Animal Staging Area
- Temporary holding areas for animals brought in by CERT SAR teams within each CERT Staging Location
 - Provide care until the animal is transported to an emergency animal shelter during a disaster

Encountering an Unknown Animal



CERT – The Command Structure



Animal Flow: SAR to CERT Animal Staging

Flow steps 1 and 2 of 5:

SAR Team

- Field Team Message Form
- Address ID Band
- Transport to Med Ops

Med Ops

- Fill out the Med Ops form after bringing in human
- Bring MedOps form along with animal to the Animal Staging area

Animal Flow: SAR to CERT Animal Staging

Flow steps 3 and 4 of 5:

Animal Staging Intake

- Hand off animal and MedOps form to Intake Assistant
- Intake worker completes the Intake Form for the animal, Animal Care Card, and intake ID Band
- intake Runner brings animal to Snout-to-Tail for initial/baseline assessment

Snout-to-Tail Assessment

- Completes a basic Snout-to-Tail assessment
- Takes a picture of the animal, includes intake # in the picture
- Place Intake ID Band around neck of animal
- Assigns Animal to appropriate zone

Animal Flow: SAR to CERT Animal Staging

Flow step 5 of 5:

Animal Zone

- Cage Assignment
- Care of Animal
 - Document food/water intake and resulting output
 - Monitor stress/health of animal until animal is either picked up by owner or transported to a larger emergency animal shelter

CERT Animal Communications & Procedures

Field Team Message Form – Area for Animal Information

FIELD TEAM MESSAGE FORM		(PRINT - no cursive)				
Item 1: Message form version 3						
Item 2: Message precedence EMERGENCY or Urgent or Routine						
Item 3: Message sender (tactical call sign) _____						
Item 4: Sender location _____ Cross street/Entry _____						
Item 5: Victim(s) location _____ Cross street/Entry _____						
Item 6: Send CmdPost vehicle(s) for		Red <input type="checkbox"/>	Yellow <input type="checkbox"/>	Green <input type="checkbox"/>	Animals #	
Item 7: Details _____						
Victim(s)	Item 8: Neighbors will transport to CP		Red <input type="checkbox"/>	Yellow <input type="checkbox"/>	Green <input type="checkbox"/>	Animals #
	Item 9: Victims left at the site		Red <input type="checkbox"/>	Yellow <input type="checkbox"/>	Black <input type="checkbox"/>	Animals #
	Item 10: Action taken _____					
Item 11: Details _____						

Experience Evacuating People and Pets

- Experience during Super Storm Sandy has shown that a quicker, more orderly evacuation is possible when owners and animals went together
- Animals are members of the family to most owners
- Animals are calming and can help people heal quicker
- People who lose everything, homes, jobs – pets are a needed comfort
- In Walnut Creek, 6.7 out of every 10 homes have an animal
- In Rossmoor the ratio of pets to homes is even higher

Rossmoor Area CERT (RAC) Response to Animals

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Rossmoor Area CERT (RAC) Animal Staging

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Encountering an Unknown Animal

- Do not show fear
- Maintain a relaxed posture
- Control environment if possible
- Avoid direct eye contact
- Do not let an animal block your escape
- Size up the situation, how is the animal behaving?

Approaching an Unknown Animal

How to Greet a Dog (and What to Avoid)

Appropriate greetings are common sense. Imagine if someone greeted you the way many people greet dogs!

Human to Human INCORRECT	Human to Dog INCORRECT	Human to Dog CORRECT
 Avoid reaching into their safety zone.	 Avoid reaching in or towards the dog's car.	 Stand a safe distance away so that you are not a threat.
 Avoid rushing up.	 Avoid rushing up.	 Approach slowly (at a relaxed walk).
 Avoid interactions without asking.	 Avoid interacting with unfamiliar dogs, especially if they're tied up.	 Ask if you can interact first.
 Avoid staring at people. This is scary.	 Avoid staring at the dog or approaching head-on.	 Approach sideways and look using your peripheral vision.
 Avoid looming over.	 Avoid leaning over or towards dogs even when you change position to squat or get up.	 Stay outside the dog's bubble and present your side to the dog.
 Avoid reaching into personal space.	 Avoid reaching your hand out for the dog to sniff.	 Let the dog approach at his own rate.
 Avoid close interaction if the person is afraid of you.	 Avoid petting if the dog looks nervous or tense. Just admire him instead.	 It's OK to pet the dog if he looks relaxed, comes up to you, and solicits your attention by rubbing against you.
 Avoid hugging inappropriately.	 Avoid hugging, kissing, and petting roughly. This is too familiar and disliked by many dogs.	 Pet gently.

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Dr. Sophia Yin, DVM, MS
The Art and Science of Animal Behavior

For additional free dog bite prevention resources and more dog behavior books and products, visit www.drsophiayin.com.



Transporting Animals



Transporting Animals



Seen in a pre-pandemic photo, Chuck Sanderson (seated) is Rossmoor Area Animal Supervisor for Walnut Creek CERT.

CERT Animal Procedures

- CERT Communication and Procedures for Walnut Creek CERTs
 - Communications – Field Message Form
 - All Animals are Accounted for
 - Tagging
 - Transporting

CERT Animal Communications & Procedures

Remember, your safety comes first!

- Animal Left Behind

1. It's not safe
2. The animal cannot easily be caught
3. It's too large or unruly to transport
- 4. There is a non injured adult in the home who can care for the animal**
- 5. If available a neighbor will care for animal**

Note: If at all possible, the best action is to be able to leave an animal with a non-injured adult in the home or a neighbor

WC CERT Animal Communications & Procedures

Animal Left Behind

FIELD TEAM MESSAGE FORM		(PRINT - no cursive)				
Item 1: Message form version 3						
Item 2: Message precedence EMERGENCY or Urgent or Routine						
Item 3: Message sender (tactical call sign) _____						
Item 4: Sender location _____ Cross street/Entry _____						
Victim(s)	Item 5: Victim(s) location _____ Cross street/Entry _____					
	Item 6: Send CmdPost vehicle(s) for		Red	Yellow	Green	Animals
	Item 7: Details _____					
	Item 8: Neighbors will transport to CP					
	Item 9: Victims left at the site		Red	Yellow	Black	Animals
	Item 10: Action taken _____					
	Item 11: Details _____					

SAR Action to taken when the animal is left behind.

CERT Animal Communications & Procedures

Animals being transported

- **SAR Action to take when Tagging for Transport – continued**
 - ❖ Write house address on Address Band, if possible have a neighbor write or verify the address
 - ❖ Leave band(s) with Triage Tag(s)
- **Extraction Action to take when Tagging for Transport**
 - ❖ Safely Secure Animal
 - ❖ Place Band around neck of animal, if unable to place around neck, attach to carrier

Animal Intake Information

Animal's Intake Date: _____ Time: _____ a.m. / p.m.
 Intake Completed By: (Print) _____

OWNER INFORMATION (May Not Have During Intake)

Name: (Print): _____
 Permanent Address: _____

 Temporary Address: _____

 Permanent Phone #'s: () _____
 () _____ () _____
 Temporary Phone #'s: () _____
 () _____ () _____
 Driver's License # _____ State _____

ARRIVING STATUS OF FOUND ANIMAL (Check 1, 2, or 3)

#1 Rescued by Volunteer Name: _____
 Requested Rescue? No Yes Rescue Request # R - _____

#2 Dropped Off By Third Party
 Name _____
 Address _____
 Phone #'s: () _____ () _____
 Driver's License #: _____ State _____
 Pick Up Location: _____

#3 Dead on Arrival

ANIMAL INTAKE INFORMATION
Disaster Animal Response Team
 Phone: _____

ANIMAL DESCRIPTION AND INFORMATION
 (Use Supplemental forms for Horses and Livestock)

Type of Animal: Cat Dog Other _____
 If litter, number in litter _____ # Females _____ # Males _____
 Breed: _____ Age: _____
 Size: Small Medium Large Name: _____
 Female Male Neutered Spayed Intact Unknown
 Fur Type and Length: _____
 Colors: _____
 Type of Tail: Long Short Curly Erect Cropped
 Type of Ears: Erect Flop Cropped
 Distinguishing Marks: _____
 If a cat, is the animal declawed? No Yes - If yes, which paws?
 Right Front Left Front Right Back Left Back
 Is animal aggressive? No Yes - If yes, what is the animal aggressive towards? _____
It must be noted on an animal's cage if it is aggressive.
 Has the animal bitten anyone? No Yes - If yes, who and when?
 Does the animal have a collar put on by its owner? No Yes - If yes, type and color _____
 Does the animal have an I.D. tag? No Yes - If yes, note information on tag _____
 Does the animal have a Rabies tag? No Yes - If yes, note information on tag _____
 Microchip or Tattoo? No Yes - If yes, number _____
 Is animal current on vaccinations? No Yes Unknown
 Proof of vaccinations provided No Yes Attached
 Is animal sick or injured? No Yes - If yes, explain: _____

ATTACH ANIMAL'S PHOTOGRAPH HERE

RECORD WHEN ANIMAL IS MOVED OFF-SITE

Date: _____ Location: _____
 Date: _____ Location: _____
 Date: _____ Location: _____

CONTACTS MADE WITH OWNER

Date: _____ Location: _____
 Date: _____ Location: _____
 Date: _____ Location: _____

ADDITIONAL COMMENTS

DEPARTING STATUS OF ANIMAL

Date: _____ Time: _____ a.m. / p.m.
 Outtake Completed By: (Print) _____

Unclaimed Animal handed over to animal control

Died Explain: _____

Euthanized Reason: _____
 Veterinarian's Signature _____

Reclaimed Fill out owner information located in top left corner if not already completed.
 Owner's Signature _____

Other Explain: _____

Distribution: Original (Intake Book) Canary (Other Agency) Pink (Owner)
 Form #: DART-IR-001 / Updated: 06/01/10
 Animal's Intake Number: **RA 049**



Animal Intake Information

- **Owner Information** (May not have during intake)
- **Arriving Status of Found Animal**
- **Animal Description and Information**
- **Record when Animal is Moved Off-site**
- **Contacts Made with Owner**
- **Additional Comments**
- **Departing Status of Animal**

Snout to Tail Worksheet

Start Date: _____ End Date: _____ Attach Photo of Pet & Owner Here

Pet Tech Snout-To-Tail Worksheet®

Pet's Name: _____ Owner's Name: _____ Vet Phone: (____) _____

Breed: _____ Age: _____ Weight: _____ lb/kg Altered Yes No

NOTES

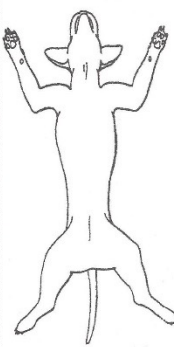
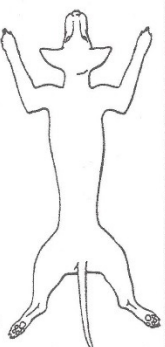
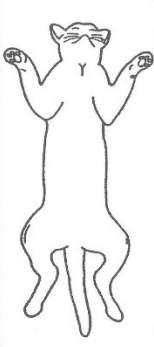
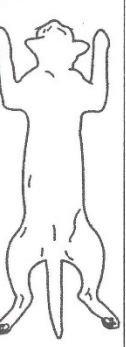
	Breathing Rate	Pulse Rate	Temperature	Capillary Refill	Gum Color	Urine	Fecal
Week/Day1							
Week/Day2							
Week/Day3							
Week/Day4							
Week/Day5							

Actions To Take: _____

Things To Watch: _____

"The Snout-To-Tail Assessment is a systematic and deliberate method for evaluating and knowing the immediate status of your pet's everyday health. It is important to understand your pet's normal physical conditions so you can quickly recognize what is not normal for your pet. Detailed records help you to identify any gradual or sudden changes in the status of your pet's health."

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 Canine Bottom	 Canine Top	 Feline Bottom	 Feline Top
---	--	---	--

- Snout
- Head
- Mouth
- Teeth & Gums
- Eyes
- Ears
- Neck
- Spine
- Ribs
- FR-leg
- FL-leg
- BR-leg
- BL-leg
- Abdomen
- Genitals
- Anal Area
- Tail
- Hair & Coat

Check All That Apply: Any Changes Put In Notes

Quality of Coat: Healthy Dry Hair Loss

Eyes: Healthy Clear Hazy Discharge
 White Red Yellow _____

Diet: Raw Commercial/Brand _____
Amount _____ Frequency _____

Exercise: Couch Potato
 Moderate High Working
 Daily Weekly

Supplements: No Yes Type/Dose _____

Grooming: Self Professional Weekly Monthly

Obedience: Self-Trained Professionally Trained
 Sits Stays Comes

Daycare: Pet Sitter Doggie Daycare

Vaccinations Current: Yes No

Record Taker Signature _____

Attach Photo of Pet & Owner Here

Animal Daily Care Card

DART SMALL ANIMAL DAILY CARE CARD														
INTAKE #		DATE IN						OWNED / FOUND						
DATE	SUN		MON		TUE		WED		THUR		FRI		SAT	
	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM
FED														
- ATE														
- STOOL														
WATER														
- URINE														
CLEANED														
- WALKED														
MEDS														
OBSERVATIONS:														

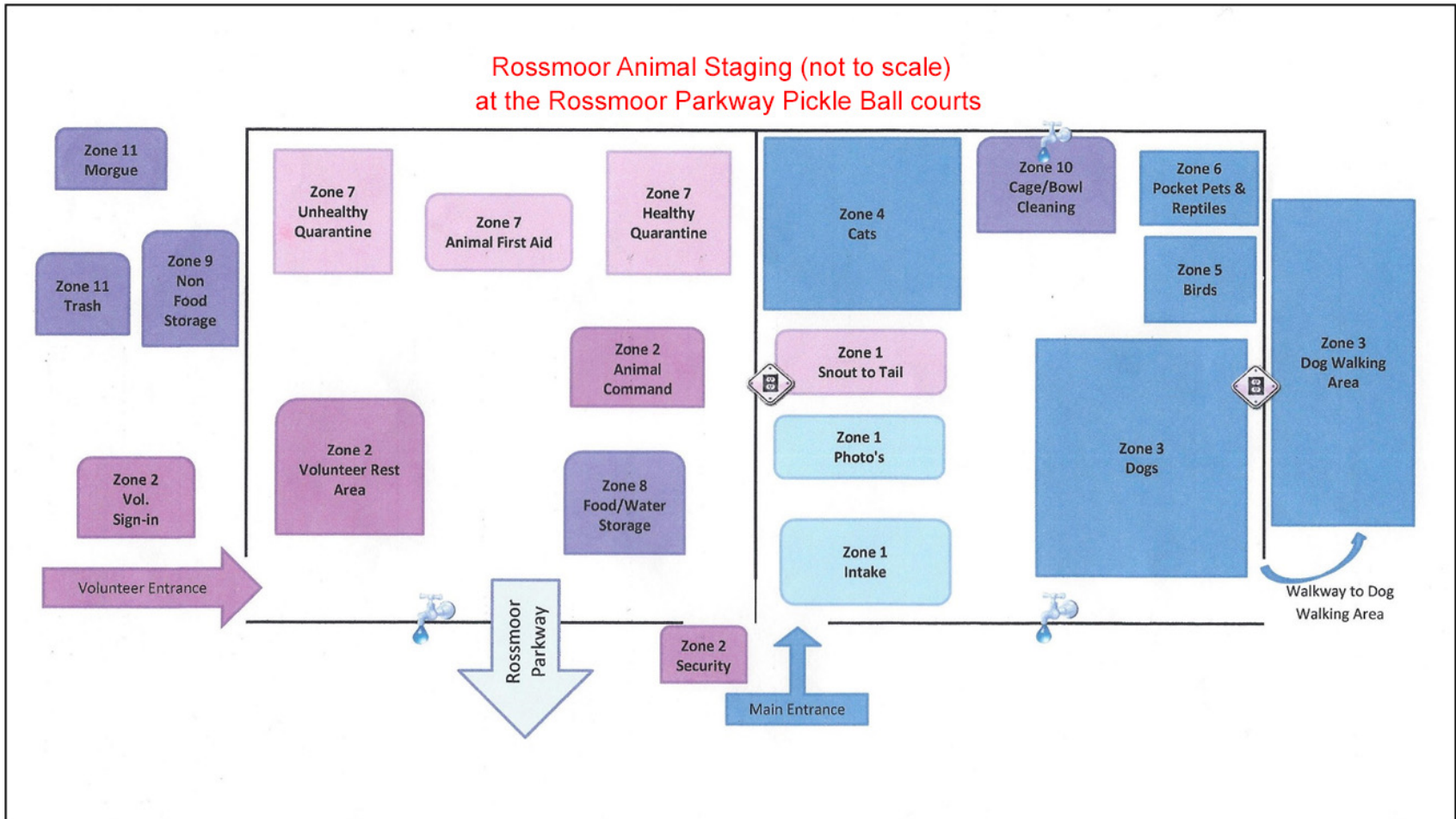
Based on a form developed by Noah's Wish - this DART version: Thursday, February 10, 2011

DART SMALL ANIMAL DAILY CARE CARD														
INTAKE #		DATE IN						OWNED / FOUND						
DATE	SUN		MON		TUE		WED		THUR		FRI		SAT	
	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM	AM	PM
FED														
- ATE														
- STOOL														
WATER														
- URINE														
CLEANED														
- WALKED														
MEDS														
OBSERVATIONS:														

Based on a form developed by Noah's Wish - this DART version: Thursday, February 10, 2011

Animal Staging at Pickle Ball Court

Rossmoor Animal Staging (not to scale)
at the Rossmoor Parkway Pickle Ball courts



Sources for additional information and training

- CERT Animal Response I and II Training
 - Hosted by Concord CERT, Animal Response
 - ❖ <http://www.ci.concord.ca.us/page.asp?pid=4002>
- ASPCA Online Webinars
 - ❖ www.aspcapro.org
- Volunteer at a local animal shelter
 - Tony La Russa's Animal Rescue Foundation (ARF)
 - ❖ <https://www.arflife.org>
 - Contra Costa Animal Services
 - ❖ <https://www.contracosta.ca.gov/7282/Animal-Services>
- CART – Contra Costa County Animal Response Team
 - ❖ <http://www.contracostacart.org/index.html>

Questions??



Direct Additional Questions to:

WE NEED VOLUNTEERS IN ALL AREAS!!

- Marcia McLean, Rossmoor Area Coordinator - marciacan@me.com
- Anne-Marie Jensen, Rossmoor CERT Commander - amsj96@gmail.com
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