



Contra Costa County's Community Warning System: What It Is and How to Sign Up for these Vital Emergency Alerts

What It Is:

The Community Warning System is our county's all-hazards mass emergency alert system activated by our County Office of the Sheriff (Emergency Services Division) on behalf of our law enforcement, fire departments and other first responder agencies to deliver imminent life-threatening alerts to county residents. You will only receive alerts designed to protect your life, safety and health.

Alerts include incident information and specific protective actions to take immediately (e.g., shelter-in-place orders, lockdown orders, evacuation warnings and areas to be avoided). All older solid-core copper-wire "traditional" landlines in the county (listed and unlisted) are already registered to automatically receive the CCC CWS alerts. If your broad-band internet-connected landline comes through your internet provider (VoIP or Voice over Internet Protocol) you do need to opt-in and register your VoIP landline if you want to receive these critical alerts on your VoIP landline.

When you receive an initial alert, listen all the way through to the end of the alert. Do not hang up as directions may be provided at the end of the alert to protect your life, safety and health. Follow the public safety instructions provided precisely and monitor Rossmoor Television (Channel 28) and/or KCBS ALL NEWS radio stations (740 AM and 106.9 FM) for further incident information.

How to Sign Up:

Go to www.cwsalerts.com/registration and follow their prompts to create an account to register your smart phone.

OR print out their on-line registration form and submit it by mail to Community Warning System, 1850 Muir Road, Martinez, CA 94533.

OR call in your registration request to (925) 655-0111. NOTE: CWS alerts will come to your cell phone with the Caller ID **(925) 655-0195**. Program this Caller ID into your smart phone as “Community Warning System” so you do not fail to answer the phone, hang up on the alert or mistakenly block this number as spam.

Email further questions to cws-staff@so.cccounty.us. You may want also to add CWS’s Caller ID [(925) 655-0195] to your smart phone favorites so you can bypass the “silence” mode and receive the emergency alerts at night. Directions for adding CWS’s Caller ID to your Apple or Android smart phone “favorites” are below as well as how to add “emergency bypass” to dodge your “silence” mode at night so you can receive these vital alerts when you are asleep.

**How to Add
CWS Caller ID
to Favorites on
iPhones:**

Go to Contacts > select Contact (Community Warning System) > add to Favorites

**How to Add
CWS Caller ID
to Emergency
Bypass on
iPhones:**

Go to Settings > Notification > Do Not Disturb > Allow Exceptions > Calls From > Favorite Contacts Only

**How to Add
CWS Caller ID
to Favorites on
Android Phones:**

Go to Contacts > Select Contact (Community Warning System) > Add to Favorites

**How to Add
CWS Caller ID
to Emergency
Bypass on
Android Phones:**

Go to Settings > Notification > Do Not Disturb > Allow Exceptions > Calls From > Favorite Contacts Only