

Emergency Preparedness Organization

April 1, 2019

- **Public Safety Manager Duties**
- **Securitas Site Manager Duties**
- **GRF and Securitas Emergency Response**
- **Rumors, Myths and Realities**



Public Safety Manager

- **Public Safety contract administration**
- **GRF public safety management**
- **Emergency/disaster preparedness**
 - GRF
 - Community
- **GRF IIPP development and administration**
- **OSHA compliance, oversight and training program**
- **DOT drug and alcohol program management and oversight**
- **Community programs and outreach**
- **Special projects**

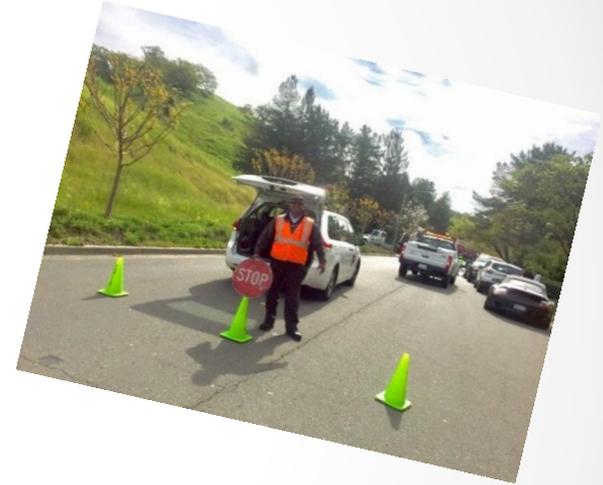


Securitas Site Manager

- **Manages Securitas Account for Rossmoor Site**
- **Staff leadership, including recruitment, development, training and counselling of 36 Security Officers**
- **Enforcement of Policies, Procedures, and Post Orders**
- **Primary Liaison between Securitas and GRF**
- **Community outreach & public forum speaking for Securitas services and Emergency Preparedness**
- **Assists GRF with security related projects**



Public Safety



Securitas Provides Complete Public Safety Services

- 8,000 Calls for Service
 - 2,500 Medicals calls
 - EMT's
 - 4,000 Miscellaneous
 - 500 Parking Complaints
 - 350 StairTrac Assists
- 3.1 million vehicles through the Front Gates
- 5,000 visits PS Office
- 12,000 access devices

REALITY



Securitas Keeps Keys to All Manors

RUMORS



So What is Recommended?

LOCK BOX



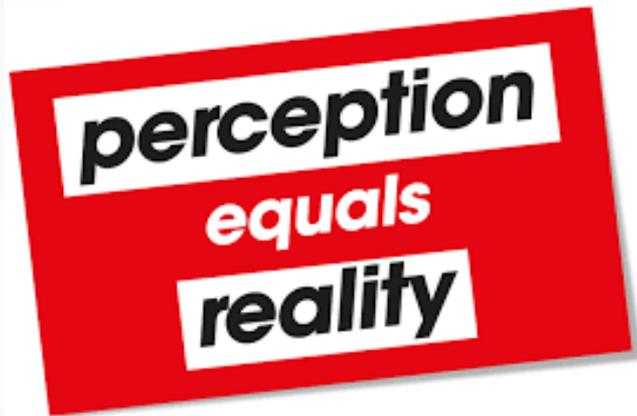
- GRF Maintains data on who has keys/lockboxes
- Forms available [Rossmoor.com/Public Safety Office](http://Rossmoor.com/Public%20Safety%20Office)
- Fire Department maintains lockbox codes
- (925) 941-3330
- Email: comm-dispatchs@cccfpd.org

Rossmoor is a Safe Community

REALITY

	2015	2016	2017	2018
Thefts	87	133	96	114
Vandalism	37	42	31	45
Violent Crime	0	0	0	0

Traffic/Pedestrian Safety



Accidents	2015	2016	2017	2018
Non-Injury	93	80	104	99
Injury	7	7	6	6

Emergency/Disaster Response



Golden Rain Foundation

- **Emergency Response Plan**
- **All Hazards Plan**
 - Not event specific
- **Follows ICS**
 - GRF emergency management
 - Allocation of resources
- **Integrated with CERT**
- **Supplies for Staff**

Securitas

- **Integrated Response Plan**
- **Immediate Response**
- **Can activate GRF EOC**
- **GRF Facility Survey**
- **Access to Additional Personnel/Resources**
- **Supplies for Staff**

GRF WILL TAKE CARE OF ALL MY NEEDS AFTER A DISASTER

Personal

- ✓ Be prepared
- ✓ Have a plan
- ✓ Be informed
- ✓ Pets
- ✓ Supplies
 - ✓ Food/Water
 - ✓ Medical



GRF

- Faster Response
- Dedicated Resources
- Clubhouses
- Red Cross MOU

IN A DISASTER, YOU'RE ON YOU OWN



Y.O.Y.O.



MEDICAL SUPPLIES



GRF CANNOT PROVIDE MEDICAL SUPPLIES

PERSONAL RESPONSIBILITY

- Develop a personal plan
- Maintain extra medications
- Discuss with medical providers/suppliers



SUPPLEMENTAL OXYGEN

- Medical treatment
- Prescription/certification required
- Discuss with medical provider
- GRF has limited supply of oxygen
 - EMT emergency use
 - Pre-hospitalization and short term



Rossmoor Residents will Not be Equipped to Handle a Disaster



Care Providers are Required to Assist in a Disaster



- Talk to your Care Providers
- Determine what they **will/won't** do during a disaster

As a Community, You Can Be Prepared!



EPO and CERT Are Active and Recruiting!

REALITY



**COMMUNITY EMERGENCY
RESPONSE TEAM**

Your Best Plan of Action is to Shelter In Place



Earthquake

HazMat

Fire/Smoke

Active Shooter

What About Fires?



Fire Extinguishers Cannot Be Used By Residents



Fire Extinguishers

- Use only if safe
- Best to get out call 9-1-1

Fire Mitigation Efforts are not up to standards

Wild Fires

- Fire Breaks
 - Exceeds County Requirements
 - Maintained Yearly
 - Inspected Yearly
 - Grass fires have never encroached into Rossmoor



Most Deodorizer Fires are

Preventable



M

es

-
- Ovens a
 - Not fo
- In most extinguish

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A MASS EVACUATION OF ROSSMOOR IS IMMINENT

EVACUATIONS

Valley-wide

- Unlikely
- Mandatory
- When
- How

Local

- Manor/Building Fire
- Gas Leak
- Grass Fire



GRF is Keeping Alternate Access Points a SECRET



North:

Comstock Drive

Dog Park

Golden Rain Rd. Entries 6/7

East:

Cactus Court Entry 1/2

MOD

South:

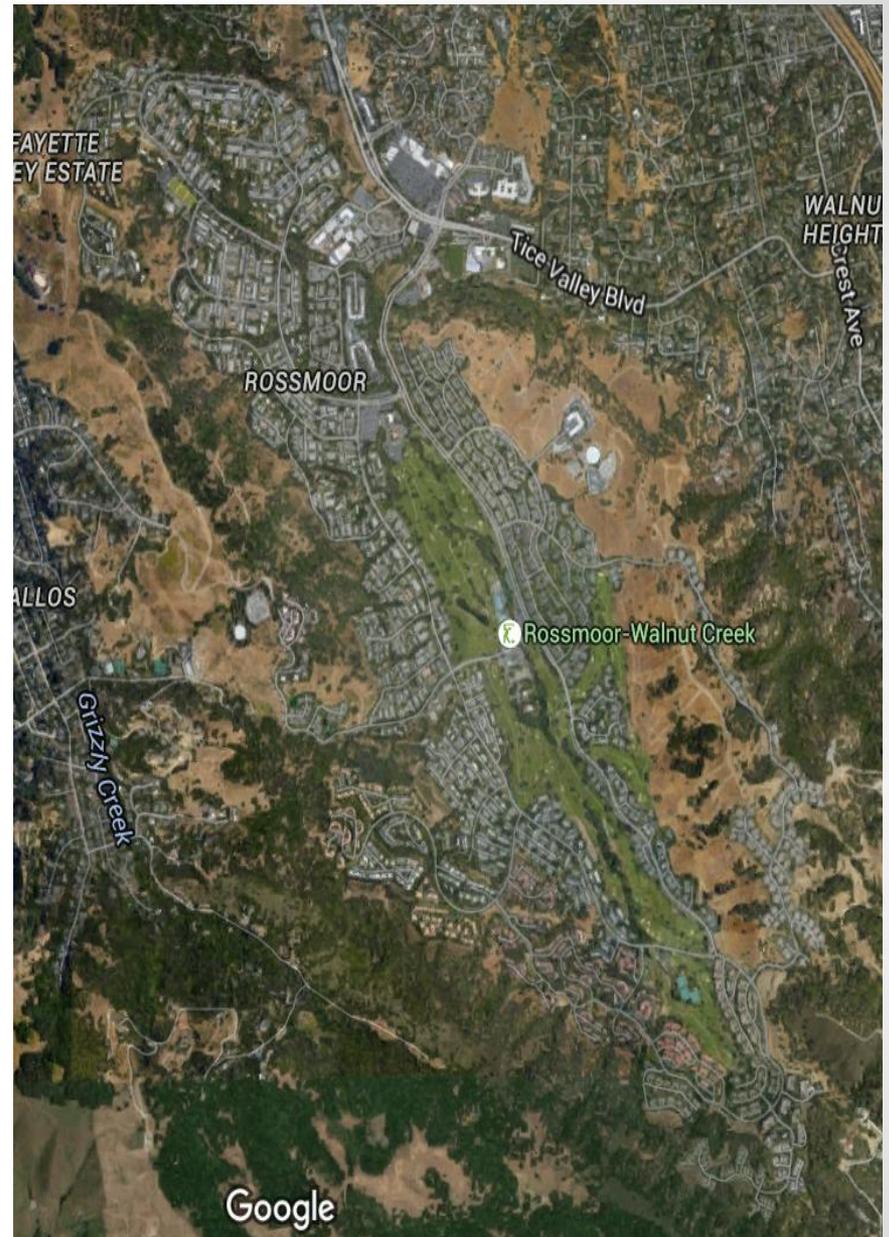
Grey Eagle Drive

High Eagle

West:

Skycrest Drive

Stanley Dollar Drive



In an Emergency Head to Your Closest Alternative Access Point

MYTHS
BUSTED

- **Do not go to or use without direction from authorities**
 - You may put yourself in harm's way
 - You may interfere with first responders
 - You may cause more issues/tie up valuable resources

Mass Notifications



www.rossmoor.com

Text/Email/Voice

9-1-1 Cell Phone Calls Made in Rossmoor Go to WCPD



Telephone Numbers

Police/Fire Emergency 9-1-1

Securitas Numbers (24/7)

- **Emergency 939-0693**
- **Non-Emergency 988-7899**
- **Guest Clearance 988-7843**



Maintenance Issues

Non-Urgent

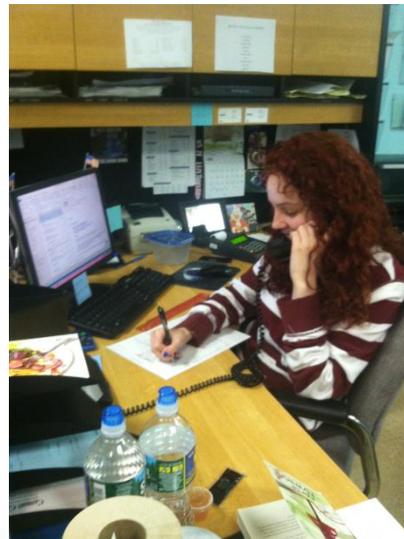
- Mutual Operations Work Order
 - E-mail/Phone
 - workorder@rossmoor.com
 - 988-7650

Urgent

- Securitas
 - 939-0693



Work Order
Desk



Upcoming Emergency Preparedness

- GRF Emergency Operation Plan Update
 - Wildfire Preparation and Planning
- Meetings with City of Walnut Creek





ASK DENNIS AND MOLLY

